



IndyGo Fare Policy Transition Plan

Background

The Indianapolis Public Transportation Corporation (dba IndyGo) adopted a new fare policy in February 2019. The new fare policy introduced daily and weekly fare capping, eliminated three stored passes, and outlined the policies for its new electronic fare media, known as MyKey.

This plan outlines the remaining tasks to complete to complete, as outlined in the fare policy.

Remaining Fare Policy Transition Steps

The following transition steps will complete the tasks outlined in the Fare Policy.

Table 1. Remaining Fare Policy Transition Steps

Milestone	Estimated Date of Completion	Notes
Retail Network Opens	Spring 2022	Retail network opening is dependent on several factors and the entire footprint may not open at a single time.
Communicate 10-Trip Pass Elimination	Dependent on Retail Network Opening	Similar process as completed for the 7-day pass
Eliminate 10-Trip Pass	Dependent on Retail Network Opening	
Communicate 31-Day Pass Elimination	Dependent on Retail Network Opening and Elimination of 10-Trip Pass	
Eliminate 31-Day Pass	Dependent on Retail Network Opening and Elimination of 10-Trip Pass	
Communicate Elimination of Free Rides on Fixed-Route for Open Door Clients	Winter 2022	
Begin Half-Fare Fixed-Route Charge for Open Door Clients	January 1, 2023	Not dependent on Retail Network Opening